

CIRCULAR

STUDENT GRIEVANCE REDRESSAL MECHANISM (2023-24)

Her Highness Maharani Sethu Parvathi Bai NSS College for Women, Neeramankara, firmly believes that a safe learning environment is vital to fulfilling the primary learning needs and protecting the students' civil liberties. Therefore, the college has drafted its Zero Tolerance Policy to curb the menace of

- Ragging
- Drug abuse
- Sexual harassment and
- Discrimination of any kind.

It is framed as per the regulations issued by UGC. The grievance redressal mechanism addresses any grievances related to mental and physical harassment, ragging, sexual harassment, drug abuse, teaching-learning, infrastructure, general facilities etc. The college encourages students to express their grievances without fear of being victimized.

The institution has provided two modes to file student grievances

Offline mode

Students can file their grievance of any kind to the **coordinator of the Grievance and Redressal Cell – Dr Rekha M. Menon (9447002200)**, or drop a complaint in the complaint box placed at different locations on the campus.

Online mode

The institution has a provision for grievance redressal on its website www.nssclege4women.edu.in

If the student is dissatisfied with the remedial measure taken, she may place an appeal to the principal directly.



Principal

H.H.M.S.P.B.N.S.S. College for Women
Neeramankara, Tvpm